



Press Release  
For immediate release

## **Prevost Liaison Telematics System Helps Recover Stolen Motorcoach**

**Sainte-Claire, Quebec, October 9, 2009** – Crime doesn't pay—especially when the object of the theft is a Prevost motorcoach equipped with the cutting-edge Liaison telematics system.

That's what one Canadian man discovered in July after he allegedly stole a 2009 Prevost motorcoach from Autocar Chartrand, a transportation company in Laval, Quebec. The coach, a brand new H3-45 model, was taken from company premises after the thief apparently gained entry through the vehicle roof.

As company owner and president Eric Chartrand explains, "One of my drivers reported for work, but couldn't find his vehicle. He notified the dispatcher, who attempted to contact the vehicle using Liaison, a Web-based telematics system that keeps coach companies in contact with vehicles at all times. The driver and dispatcher were stunned to learn that the vehicle was already on the road—in Ontario." They contacted provincial police, who apprehended the perpetrator as he was attempting to remove Chartrand's name from the coach, and the bus was later returned to Quebec, undamaged.

Prevost Liaison is an advanced fleet management option exclusive to Prevost. This proprietary technology offers continuous connection to vehicles anywhere in the U.S. and Canada. It uses a network of 30 low-earth orbit satellites, providing a distinct advantage over cellular or geostationary satellite technology. Special antennas on the bus pick up satellite and GPS signals, and digital communications are sent from the coach to a private network, then to dispatchers who access Prevost Liaison information through their fleet's Internet service providers. As a result, dispatchers can view vehicles' exact locations in the Prevost Liaison mapping system and also monitor coach and driver performance.

The July theft was a first for Eric Chartrand, who has been in the business some 20 years. He's pleased that the Liaison option was one that he specified when his 100% Prevost fleet of luxury coaches was purchased. Little did he suspect that this powerful tool that was designed for maximizing uptime and improving efficiency, would help track down a stolen coach miles from its home base, for the ultimate return on investment.

### **About Prevost**

Prevost is a leading manufacturer of premium intercity touring coaches and the world leader in the production of bus shells for high-end motorhome and specialty conversion. Owned by Volvo Bus Corporation, it has access to the financial strength, research capability, and manufacturing expertise of the group. Volvo Bus Corporation is part of the Volvo Group, the world's largest manufacturer of heavy-duty diesel engines. Prevost has its main manufacturing facilities in Sainte-Claire, Quebec, Canada, and has six Parts and Service Centers located in Canada and the United States. [www.prevostcar.com](http://www.prevostcar.com)

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